

## **Bam Appearance Terms and Conditions**

### **General Mascot Appearance Guidelines:**

- Bam can only participate in activities that do not involve speaking.
- Bam cannot participate in activities that may cause bodily harm and/or injury to the performer.

### **Terms and Conditions:**

- It must be understood that the performer's maximum time in the costume without a proper break is 45 minutes - 1 hour and less than that in excessive heat and humidity.
- The appearance fee must be paid in full no later than 2 (two) business days prior to the scheduled event.

### **How to arrange an appearance:**

- A completed mascot request form must be submitted at least 2 (two) weeks prior to the event. The mascot request form can be completed online [www.gohoneyhunters.com/](http://www.gohoneyhunters.com/)
- Upon receipt of the request, the Mascot Coordinator will review and contact the requestor by phone or email to confirm or deny availability.
- If Bam is available, the Mascot Coordinator will finalize logistics, and a member of our accounting department will send an invoice for the agreed-upon appearance fee.
- Confirmation for the appearance will be made after payment has been received for the appropriate amount.
- Please note that completing the mascot request form does not guarantee a Bam appearance.

### **Cancellation:**

- In the event that the scheduled appearance is canceled, the Gastonia Honey Hunters will grant a refund of the appearance fee on the following basis:
  - a cancellation made at least five (5) business days prior to the event--full refund
  - a cancellation made five (5) to two (2) business days prior to the event--50% refund
  - a cancellation later than two (2) business days prior to the event--no refund.
- If there is a change in the event date for any reason, please notify the Mascot Coordinator as soon as possible. The Gastonia Honey Hunters will do their best to accommodate availability.
- The Gastonia Honey Hunters may reschedule or cancel an appearance for any reason, including changes in the Honey Hunters game schedule and unsafe or inclement weather.
- In the event the Honey Hunters must cancel an appearance, you will receive a full refund of the appearance fee.
- The performer reserves the right to walk away from any appearance they deem unsafe, harmful, and/or uncomfortable with no refund provided.